

Kerio nach , bzw während updtte/installation kein dienst mehr zum stoppen bricht dann ab

Beschreibung:

Nach oder während des updates kein Dienst mehr, den er stoppen kann.
Hier die Install/update ausgabe

```
Failed to stop kerio-connect.service: Unit kerio-connect.service not loaded.
dpkg: Warnung: »altes pre-removal-Skript des Paketes kerio-connect«-Unterprozess gab den Fehlerwert 5 zurück
dpkg: stattdessen wird Skript aus dem neuen Paket probiert ...
Failed to stop kerio-connect.service: Unit kerio-connect.service not loaded.Changelogs werden gelesen... Fertig
Vorkonfiguration der Pakete ...
(Lese Datenbank ... 50545 Dateien und Verzeichnisse sind derzeit installiert.)
Vorbereitung zum Entpacken von .../kerio-connect-10.0.9-10320-p2-linux-amd64.deb ...
Failed to stop kerio-connect.service: Unit kerio-connect.service not loaded.
dpkg: Warnung: »altes pre-removal-Skript des Paketes kerio-connect«-Unterprozess gab den Fehlerwert 5 zurück
dpkg: stattdessen wird Skript aus dem neuen Paket probiert ...
Failed to stop kerio-connect.service: Unit kerio-connect.service not loaded.
dpkg: Fehler beim Bearbeiten des Archivs /root/kerio-connect-10.0.9-10320-p2-linux-amd64.deb (--unpack):
 »neues pre-removal-Skript des Paketes kerio-connect«-Unterprozess gab den Fehlerwert 5 zurück
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121] [Init] App manager UI base url:
https://appmanager.gfi.com/
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121] [Init] App manager api server base
url: https://api.appmanager.gfi.com/api/v1/
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121] [Init] Aws region: eu-west-1
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121] downloading agent installer...
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121] downloading
```

https://appmanager.gfi.com/1.2.latest/linux-amd64/GFI-Agent-Installer to /opt/kerio/GFI-Agent/GFI-Agent-Installer
2026-08-07 12:26:27 [INFO] [pid:924] [proc:GFI-Agent-Setup] [version:1.2.121] successfully downloaded agent installer

2026-08-07 12:26:30 [INFO] [pid:924] [proc:GFI-Agent-Setup] [version:1.2.121] 2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] [Init] App manager UI base url: https://appmanager.gfi.com/
2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] [Init] App manager api server base url: https://api.appmanager.gfi.com/api/v1/

2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] [Init] Aws region: eu-west-1
2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] appliance: (Kerio-Connect, /opt/kerio/) is already installed with id 21949231-cb6a-4e57-b859-f8fbc352e72d. Detected upgrade.

2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading binaries...

2026-08-07 12:26:27 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/GFI-Agent to /tmp/gfiagent2299504645/GFI-Agent

2026-08-07 12:26:28 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/GFI-Agent-Installer to /tmp/gfiagent2299504645/GFI-Agent-Installer

2026-08-07 12:26:28 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/GFI-Agent-Uninstaller to /tmp/gfiagent2299504645/GFI-Agent-Uninstaller

2026-08-07 12:26:28 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/tailscaled to /tmp/gfiagent2299504645/tailscaled

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/tailscale to /tmp/gfiagent2299504645/tailscale

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading https://appmanager.gfi.com/1.2.latest/linux-amd64/cli to /tmp/gfiagent2299504645/cli

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] downloading required libraries

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] stopping services before proceeding with installation

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] service status: 1

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] checking if binaries are locked...

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] skipping locked file check for GFI-Agent-Installer

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] performing safe uninstallation...

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] service status: 2

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] copying binaries...

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent2299504645/GFI-Agent to /usr/local/gfiagent/GFI-Agent

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent2299504645/GFI-Agent-Installer to /usr/local/gfiagent/GFI-Agent-Installer

2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFI-Agent-Installer] [version:1.2.133] copying

```
/tmp/gfiagent2299504645/GFIAgentUninstaller to /usr/local/gfiagent/GFIAgentUninstaller
2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] copying
/tmp/gfiagent2299504645/tailscaled to /usr/local/gfiagent/tailscaled
2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] copying
/tmp/gfiagent2299504645/tailscale to /usr/local/gfiagent/tailscale
2026-08-07 12:26:29 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] copying
/tmp/gfiagent2299504645/cli to /usr/local/gfiagent/cli
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] updating file permissions...
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] saving appliance config...
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] setting signup status to false for
appliance 21949231-cb6a-4e57-b859-f8fbc352e72d
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] successfully updated signup
status for appliance 21949231-cb6a-4e57-b859-f8fbc352e72d
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] installing agent as service...
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] installing dependencies...
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] starting agent as service...
2026-08-07 12:26:30 [INFO] [pid:928] [proc:GFIAgentInstaller] [version:1.2.133] successfully installed agent as a
service
2026-08-07 12:26:30 [INFO] [pid:924] [proc:GFIAgentSetup] [version:1.2.121]
Failed to enable unit: Unit file kerio-connect.service does not exist.
dpkg: Fehler beim Aufräumen:
»installiertes post-installation-Skript des Paketes kerio-connect«-Unterprozess gab den Fehlerwert 1 zurück
Fehler traten auf beim Bearbeiten von:
/root/kerio-connect-10.0.9-10320-p2-linux-amd64.deb
N: Der Download wird als root und nicht Sandbox-geschützt durchgeführt, da auf die Datei »/root/kerio-connect-
10.0.9-10320-p2-linux-amd64.deb« durch den Benutzer »_apt« nicht zugegriffen werden kann. -
pkgAcquire::Run (13: Keine Berechtigung)
E: Sub-process /usr/bin/dpkg returned an error code (1)
root@kerio:~#
```

wir erstellen einfach einen dummy dienst

```
touch /lib/systemd/system/kerio-connect.service
systemctl daemon-reload
```

nochmal starten, eure version natürlich anpassen

```
apt install ./kerio-connect-10.0.9-10320-p2-linux-amd64.deb --reinstall
```

Ausgabe

```
root@kerio:~# apt install ./kerio-connect-10.0.9-10320-p2-linux-amd64.deb --reinstall
```

Paketlisten werden gelesen... Fertig

Abhängigkeitsbaum wird aufgebaut... Fertig

Statusinformationen werden eingelesen... Fertig

Hinweis: »kerio-connect« wird an Stelle von »./kerio-connect-10.0.9-10320-p2-linux-amd64.deb« gewählt.

Die folgenden Pakete wurden automatisch installiert und werden nicht mehr benötigt:

```
attr bsdmainutils cpp-10 cpp-8 cryptsetup-run fdisk ftp ibverbs-providers libaio1 libapt-inst2.0 libapt-pkg5.0
libasn1-8-heimdal libbind9-161 libboost-atomic1.67.0 libboost-iostreams1.67.0
libboost-regex1.67.0 libboost-system1.67.0 libboost-thread1.67.0 libboost-thread1.74.0 libbpf0 libcbor0
libcephfs2 libcroco3 libcryptsetup4 libcwidgit3v5 libdns-export1104 libdns-export1110 libdns1104
libdns1110 libevent-2.1-6 libfile-copy-recursive-perl libfl2 libfmt9 libgfsapi0 libgfrpc0 libgfxdr0 libglusterfs0
libhcrypto4-heimdal libhcrypto5-heimdal libhdb9-heimdal libheimbase1-heimdal libhogweed4
libhx509-5-heimdal libibverbs1 libicu63 libicu67 libip4tc0 libip6tc0 libiptc0 libirs161 libisc-export1100 libisc-
export1105 libisc1100 libisc1105 libisccc161 libisccfg163 libisl19 libjson-c3
libkrb5-26-heimdal libllvm11 libllvm7 liblwres161 libmpdec2 libmpdec3 libnettle6 libnftables0 libnl-3-200 libnl-
route-3-200 libnspr4 libnss3 libntdb1 libperl5.28 libperl5.32 libprocps7 libprocps8
libpython2.7 libpython3.7-minimal libpython3.7-stdlib libpython3.9 libpython3.9-minimal libpython3.9-stdlib
librados2 librdmacm1 libreadline7 libroken18-heimdal libroken19-heimdal liburing1 libvulkan1
libwayland-client0 libwind0-heimdal mesa-vulkan-drivers perl-modules-5.28 perl-modules-5.32 pigz python3.7
python3.7-minimal python3.9 python3.9-minimal samba samba-ad-provision samba-vfs-modules tdb-tools
telnet update-inetd
```

Verwenden Sie »apt autoremove«, um sie zu entfernen.

Die folgenden Pakete werden aktualisiert (Upgrade):

```
kerio-connect
```

1 aktualisiert, 0 neu installiert, 0 zu entfernen und 0 nicht aktualisiert.

1 nicht vollständig installiert oder entfernt.

Es müssen noch 0 B von 301 MB an Archiven heruntergeladen werden.

Nach dieser Operation werden 27,7 MB Plattenplatz zusätzlich benutzt.

Holen:1 /root/kerio-connect-10.0.9-10320-p2-linux-amd64.deb kerio-connect amd64 10.0.9.10320.patch2-1 [301 MB]

Changelogs werden gelesen... Fertig

Vorkonfiguration der Pakete ...

(Lese Datenbank ... 50545 Dateien und Verzeichnisse sind derzeit installiert.)

Vorbereitung zum Entpacken von .../kerio-connect-10.0.9-10320-p2-linux-amd64.deb ...

Unit /lib/systemd/system/kerio-connect.service is masked, ignoring.

Entpacken von kerio-connect (10.0.9.10320.patch2-1) über (10.0.8.9228.patch1-1) ...

kerio-connect (10.0.9.10320.patch2-1) wird eingerichtet ...

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFI-AgentSetup] [version:1.2.133] [Init] App manager UI base url:
<https://appmanager.gfi.com/>

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFI-AgentSetup] [version:1.2.133] [Init] App manager api server

base url: https://api.appmanager.gfi.com/api/v1/

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFIAgentSetup] [version:1.2.133] [Init] Aws region: eu-west-1

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFIAgentSetup] [version:1.2.133] downloading agent installer...

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFIAgentSetup] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/GFIAgentInstaller to /opt/kerio/GFIAgent/GFIAgentInstaller

2026-08-07 12:32:08 [INFO] [pid:1229] [proc:GFIAgentSetup] [version:1.2.133] successfully downloaded agent installer

2026-08-07 12:32:12 [INFO] [pid:1229] [proc:GFIAgentSetup] [version:1.2.133] 2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] [Init] App manager UI base url: https://appmanager.gfi.com/

2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] [Init] App manager api server base url: https://api.appmanager.gfi.com/api/v1/

2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] [Init] Aws region: eu-west-1

2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] appliance: (Kerio-Connect, /opt/kerio/) is already installed with id 21949231-cb6a-4e57-b859-f8fbc352e72d. Detected upgrade.

2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading binaries...

2026-08-07 12:32:08 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/GFIAgent to /tmp/gfiagent1942601018/GFIAgent

2026-08-07 12:32:09 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/GFIAgentInstaller to
/tmp/gfiagent1942601018/GFIAgentInstaller

2026-08-07 12:32:09 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/GFIAgentUninstaller to
/tmp/gfiagent1942601018/GFIAgentUninstaller

2026-08-07 12:32:09 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/tailscaled to /tmp/gfiagent1942601018/tailscaled

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/tailscale to /tmp/gfiagent1942601018/tailscale

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading
https://appmanager.gfi.com/1.2.latest/linux-amd64/cli to /tmp/gfiagent1942601018/cli

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] downloading required libraries

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] stopping services before proceeding with installation

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] service status: 1

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] checking if binaries are locked...

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] skipping locked file check for GFIAgentInstaller

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] performing safe uninstallation...

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFIAgentInstaller] [version:1.2.133] service status: 2

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying binaries...

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/GFI-Agent to /usr/local/gfiagent/GFI-Agent

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/GFI-Agent-Installer to /usr/local/gfiagent/GFI-Agent-Installer

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/GFI-Agent-Uninstaller to /usr/local/gfiagent/GFI-Agent-Uninstaller

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/tailscaled to /usr/local/gfiagent/tailscaled

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/tailscale to /usr/local/gfiagent/tailscale

2026-08-07 12:32:10 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] copying /tmp/gfiagent1942601018/cli to /usr/local/gfiagent/cli

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] updating file permissions...

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] saving appliance config...

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] setting signup status to false for appliance 21949231-cb6a-4e57-b859-f8bc352e72d

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] successfully updated signup status for appliance 21949231-cb6a-4e57-b859-f8bc352e72d

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] installing agent as service...

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] installing dependencies...

2026-08-07 12:32:11 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] starting agent as service...

2026-08-07 12:32:12 [INFO] [pid:1234] [proc:GFI-Agent-Installer] [version:1.2.133] successfully installed agent as a service

2026-08-07 12:32:12 [INFO] [pid:1229] [proc:GFI-Agent-Setup] [version:1.2.133]

Updating installation timestamp in /opt/kerio/mailserver/mailserver.cfg...

New timestamp: 1786098732

No <table name="installationTracking"> found in /opt/kerio/mailserver/mailserver.cfg

Created symlink /etc/systemd/system/multi-user.target.wants/kerio-connect.service → /lib/systemd/system/kerio-connect.service.

N: Der Download wird als root und nicht Sandbox-geschützt durchgeführt, da auf die Datei »/root/kerio-connect-10.0.9-10320-p2-linux-amd64.deb« durch den Benutzer »_apt« nicht zugegriffen werden kann. -

pkgAcquire::Run (13: Keine Berechtigung)

Version #2

Erstellt: 7 August 2026 10:29:23 von Admin

Zuletzt aktualisiert: 7 August 2026 11:18:51 von Admin